

# ZENTRA

## Computer Storage Solutions . . . made simple

Zentra delivers technology solutions for the entire infrastructure, ensuring the availability of computer information for your demanding users. Zentra defines the requirements of your environment, to develop strategic directions and architecture solutions that provide you with business value.

[www.zentra.com](http://www.zentra.com) 905-361-2887

### Federal Government NMSO Numbers

#### Desktop/laptop/server/printer NMSO

**Hewlett-Packard**  
 E60EJ-010003/001/EJ Server  
 E60EJ-03000D/004/EJ Desktops  
 E60EJ-03000S/001/EJ Blade server  
 E60EJ-04000N/003/EJ Notebooks/PDA's  
 EZ107-010001/003/VIC Printers

**IBM**  
 E60EJ-010003/002/EJ Servers  
 E60EJ-03000D/002/EJ Desktops  
 E60EJ-03000S/002/EJ Blades  
 E60EJ-04000N/004/EJ Notebooks

**SUN**  
 E60EJ-060LOU/002/EJ  
 E60EJ-060LOU/004/EJ Servers - UNIX & Linux

#### Internetworking Ness

E60EY/010001/009/EY HP Internetworking  
 EN578-030742/001/EW Cisco Internetworking NESS  
 EN578-03742/006/EW D-Link NESS  
 E60EY-010001/007/EY Extreme Networks internetworking

#### Storage/networking NMSO

##### Mass Storage (Archival Storage Equipment)

E60EJ-04000T/002/EJ EMC  
 E60EJ-04000T/003/EJ HP  
 E60EJ-04000T/008/EJ NETAPP  
 E60EJ-04000T/010/EJ QUANTUM  
 E60EJ-04000T/013/EJ SUN  
 E60EJ-04000T/011/EJ SPECTRALOGIC  
 E60EJ-7-0005/010/EJ Skydata

##### Mass Storage NMSO (SAN and NAS)

E60EJ-020005/003/EJ EMC  
 E60EJ-020005/005/EJ HP  
 E60EJ-020005/001/EJ IBM  
 E60EJ-020005/014/EJ NETAPP  
 E60EJ-020005/006/EJ SKY DATA  
 E60EJ-020005/012/EJ SUN  
 E60EJ-020005/010/EJ Zentra Computer Tech

#### Also Featuring

**EMC/VMWARE DISO** E60ET-030003/001/ET  
**RCMP NISO** M9087-021675/001/EJ  
**F5 DISO** EN578-030742009/EW

### JANUARY 2007

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

### FEBRUARY 2007

S	M	T	W	T	F	S
				1	2	3
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18	19	20	21	22	23	24
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### MARCH 2007

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
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### APRIL 2007

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1	2	3	4	5	6	7
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### MAY 2007

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### JUNE 2007

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### JULY 2007

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### AUGUST 2007

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### SEPTEMBER 2007

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### OCTOBER 2007

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### NOVEMBER 2007

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18	19	20	21	22	23	24
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### DECEMBER 2007

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23	24	25	26	27	28	29
30	31					



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## How to place a Call

1. Customer calls - 1 866-752-8225
2. Prompted for service in English or French
3. Select if your issue is NetApp or other
4. Leave a message detailing the problem  
Including:
  - Company name
  - Contact name
  - Product type
  - Short description of the problem
5. Call will be returned

### Zentra Computer Technologies Service Support

Calgary, AB. 1-403-543-3644

Vancouver, B.C. 604-415-9933


Toronto, ON. 1-905-361-2887


Ottawa, ON. 1-613-592-8282

Toll free 1-866-752-8225


[www.zentra.com](http://www.zentra.com)

## Customer Support Numbers


 **ADIC Service Support**  
1-800-827-3822  
[www.adic.com/support](http://www.adic.com/support)

 **APC Service Support**  
1-800-800-4272  
[www.apcc.com/support](http://www.apcc.com/support)


 **Aruba Customer Support**  
1-800-WiFiLan (1-800-943-4526)  
[www.arubanetworks.com/support](http://www.arubanetworks.com/support)


 **Bakbone Customer Support**  
1-877-955-2663  
[www.bakbone.com/support/](http://www.bakbone.com/support/)


 **CISCO Customer Support**  
1-800-553-2447  
[www.cisco.com/support](http://www.cisco.com/support)


 **D-Link Support**  
1-800-361-5265  
<http://support.dlink.ca>

 **EMC Service Support**  
1-800-543-4782  
[www.canada.emc.com](http://www.canada.emc.com)

 **Extreme Networks Customer Support**  
(800)-998-2408 or (408) 579-2826  
[www.extremenetworks.com/support](http://www.extremenetworks.com/support)

 **F5 Customer Support**  
1-888-88ASKF5 (882-7535)  
<http://websupport.f5.com>


 **Fortinet Customer Support**  
1-866-648-4638  
[www.fortinet.com](http://www.fortinet.com)

 **Hewlett Packard Service Support**  
1-800-474-6836  
H-P & Compaq products Warranty and  
out of Warranty  
1-800-633-3600  
Support for H-P Contract Holders  
[www.HP.com/support](http://www.HP.com/support)


 **IBM Service Support**  
1-800-426-7378  
[www.ibm.com/support](http://www.ibm.com/support)


 **Network Appliance Service Support**  
1-888-463-8277  
[www.netapp.com/support](http://www.netapp.com/support)


 **ORACLE Service Support**  
1-800-668-8921 or  
1-905-890-6690  
[www.metalink.oracle.com](http://www.metalink.oracle.com)

 **Qualstar Service Support**  
Technical Support  
1-877-444-1744  
[www.qualstar.com](http://www.qualstar.com)


 **Riverbed Support**  
(415) 247-7381  
<http://www.riverbed.com/support>

 **Spectra Logic Service Support**  
1-800-227-4637  
[www.spectralogic.com/support](http://www.spectralogic.com/support)

 **SUN Microsystems Service Support**  
1-800-722-4786  
[www.sun.com/support](http://www.sun.com/support)

 **Synetic Customer Support**  
(250) 475-3001  
[www.synetic.net](http://www.synetic.net)

 **VERITAS - (Symantec) Service Support**  
1-800-634-4747  
[www.support.veritas.com](http://www.support.veritas.com)

 **VMWARE Service Support**  
1-877-486-9273 or  
1-650-475-5345  
[www.vmware.com/support](http://www.vmware.com/support)